
Pest Control Health & Safety Guide

This guide sets out what you need to do before and after your treatment, and what to expect. Please read it in full before your appointment. If anything here is unclear, or you're not able to complete a step, contact us before your technician arrives — 022 065 700 or office@kcpestmanagement.co.nz.

Before you start

Please tell us before your appointment if anyone in the household is pregnant, has asthma or another respiratory condition, has a known chemical sensitivity or allergy, or if any pets have health conditions that may make them more sensitive to treatment. This helps us plan the safest approach for your home.

Pre-Treatment Requirements — Your Responsibility

Please complete all of the following before your technician arrives. All humans and pets must vacate the treated area for 4 hours from the start of treatment.

- Use old towels or sheets to cover the items listed below (these can be washed after treatment)
- Put away or cover all food items — into cupboards is fine
- Put away toothbrushes, hairbrushes, soap, and anything else used on your face
- Put the toilet seat down and remove toilet paper
- Cover or remove bed pillows — pulling the duvet over them works well
- Put away children's toys
- Clear or cover kitchen benches and dining tables
- Put away or cover eating and drinking utensils (cups, plates, etc.)
- Put away or cover toasters, coffee machines, kettles, and similar appliances
- Put away or cover anything used on sensitive parts of the body (e.g. toilet paper)
- Remove or cover pet bedding
- Remove pet food and water containers
- Cover TV remotes, computer keyboards, phones, and tablets
- Do not have washing hanging inside or outside
- Put away or cover nappies and changing tables
- Bird cages must be removed from the property
- Fish tanks and ponds must be covered, and the water/air pump turned off
- Heat pumps must be turned off

If preparation isn't complete

Our technician will assess the site on arrival. If key items haven't been prepared, we may need to reschedule your appointment, or proceed with a reduced treatment area. KC Pest Management is not responsible for harm to people, pets, or property arising from items that were not prepared, covered, or removed as instructed above.

Re-entering with pets

Once the 4-hour vacate period has passed, keep an eye on pets when they're reintroduced to treated areas — watch for drooling, vomiting, lethargy, or unusual behaviour. If your pet shows any of these signs, remove them from the area and contact your vet, mentioning that the property was recently treated for pests. If you're ever unsure, call us on 022 065 700 and we can talk you through what was used.

Post-Treatment Requirements

Following these steps will help reduce the risk of skin irritation and keep the treatment effective.

- Wipe down kitchen benches, tables, and food preparation surfaces before use
- Wipe down toilet seats before use
- **Do not clean windows, window sills, door frames, or skirting boards after treatment — cleaning these surfaces removes the treatment and significantly reduces its effectiveness. Please leave them untouched until your next scheduled clean.**
- If possible, ventilate the house by opening doors and windows for 1–2 hours after treatment
- Wash all sheets and towels used as covers together, separately from your other washing
- Wash your hands thoroughly after handling covers and after opening doors and windows following treatment

Exterior Treatments Only

- Remove pet bedding from areas being treated
- Close all windows
- Keep pets inside or away from the property during treatment
- Cover fish ponds and turn off water/air pumps
- Remove children's toys from the treatment area
- Stay away from the treatment area while the technician is working

If Something Goes Wrong

If you, a family member, or a pet has an adverse reaction after treatment, or you're concerned about exposure to product:

Situation	What to do
Life-threatening emergency	Call 111 immediately
Suspected chemical exposure or poisoning	Call the National Poisons Centre on 0800 764 766. Call 111 if symptoms are severe.
Any reaction, however minor	Contact us as soon as possible on 022 065 700 or office@kcpestmanagement.co.nz so we can advise and record it

Please let us know about any reaction or concern, even a minor one — this helps us keep you and future customers safe.